

laid down protective sheets everywhere , then brought everything in and placing it in the rooms we requested. They dried off anything that was wet and did not once complain about the weather or the awful steps.

I cannot commend your three men enough for their total professionalism at all times, never in my life have my husband or I experienced such outstanding customer service. There are really not enough words to describe our gratitude. I would highly recommend your company to any prospective business or consumer who needs a removals service. The three men you sent are true ambassadors for your company and in today's economic climate you must feel very proud to have such dedicated staff on board.

I am annoyed with myself that I cannot remember the name of all three of your men, I think the team was Nick, Dave and Andy. I wrote their names down on the copy of the receipt they left me with and it seems to have been filed away with many other things and I have not come across it again, it is one of the reasons for my delay in writing as I have been trying to find it as I strongly feel they truly deserve the recognition for their outstanding dedication and care.

Thank you so much for making a potentially stressful experience a pleasant one. Your guys made my day fun and totally stress free. Something that I never imagined possible.

Yours Sincerely,

A handwritten signature in dark ink, consisting of several vertical strokes followed by a horizontal line that loops back to the left.